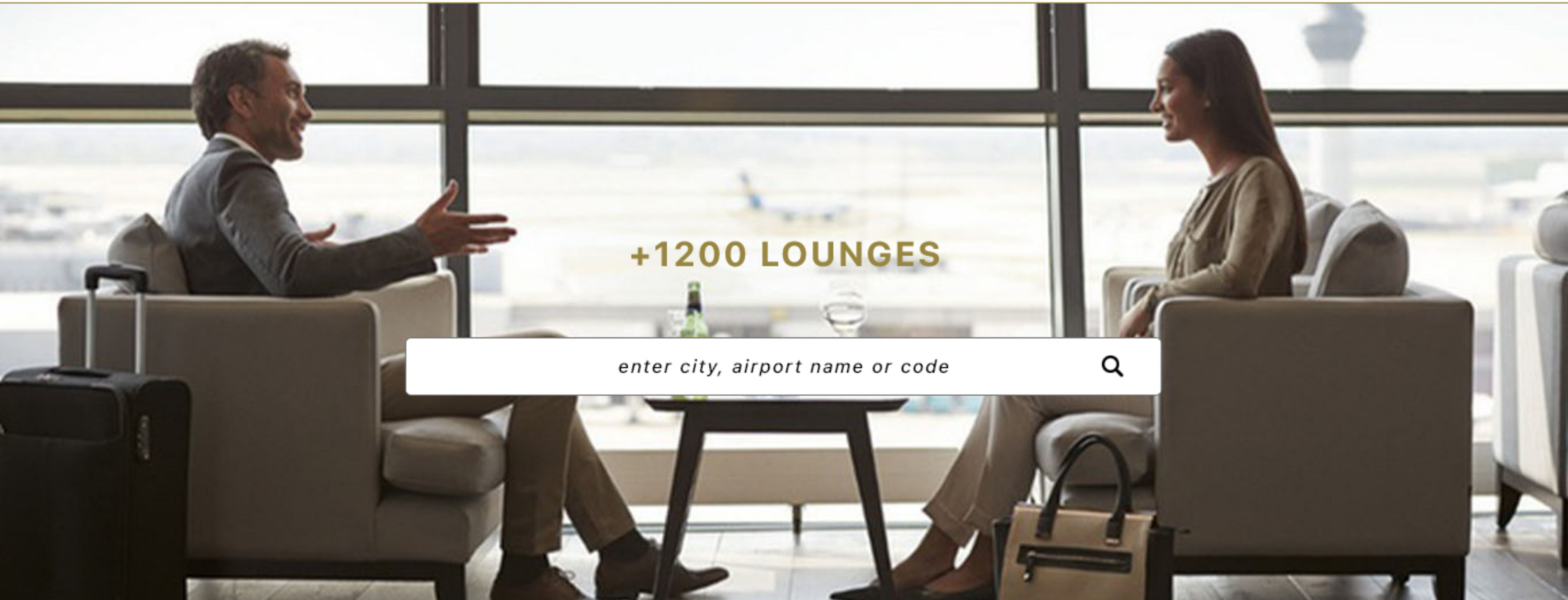




The Benefits of Priority Pass



Exclusive Lounge Access



Shopping Discounts



Complementary Snacks and Drinks



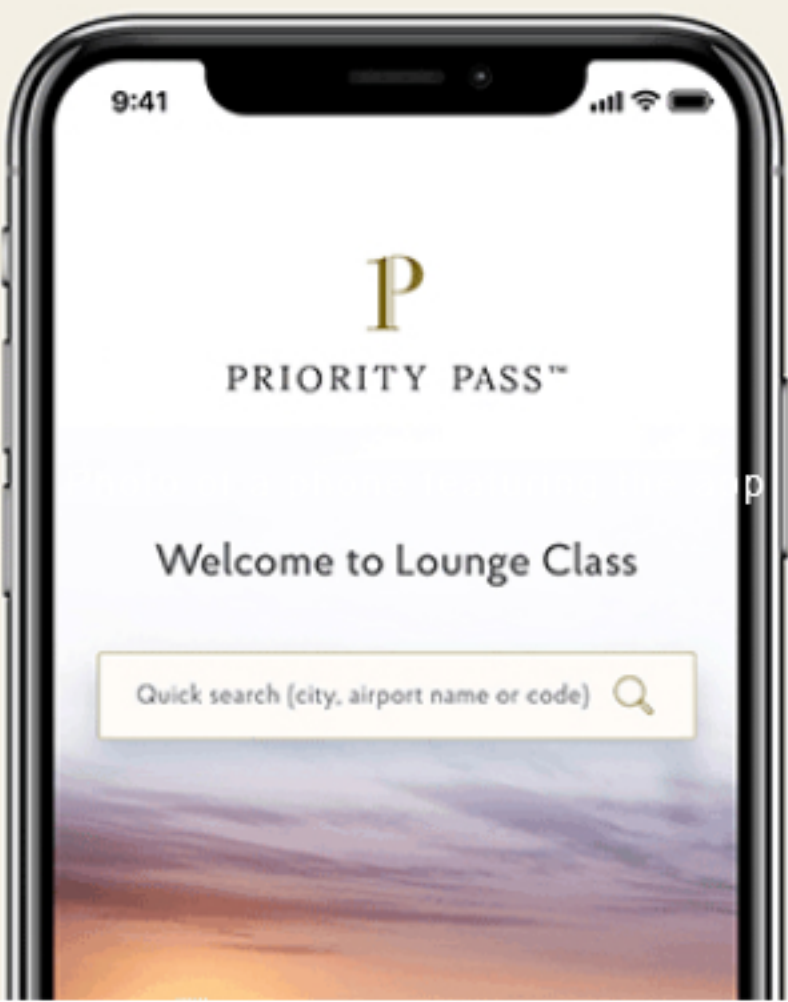
Bring a Guest



24/7 International Support



Digital Access



An Enriched Mobile Experience

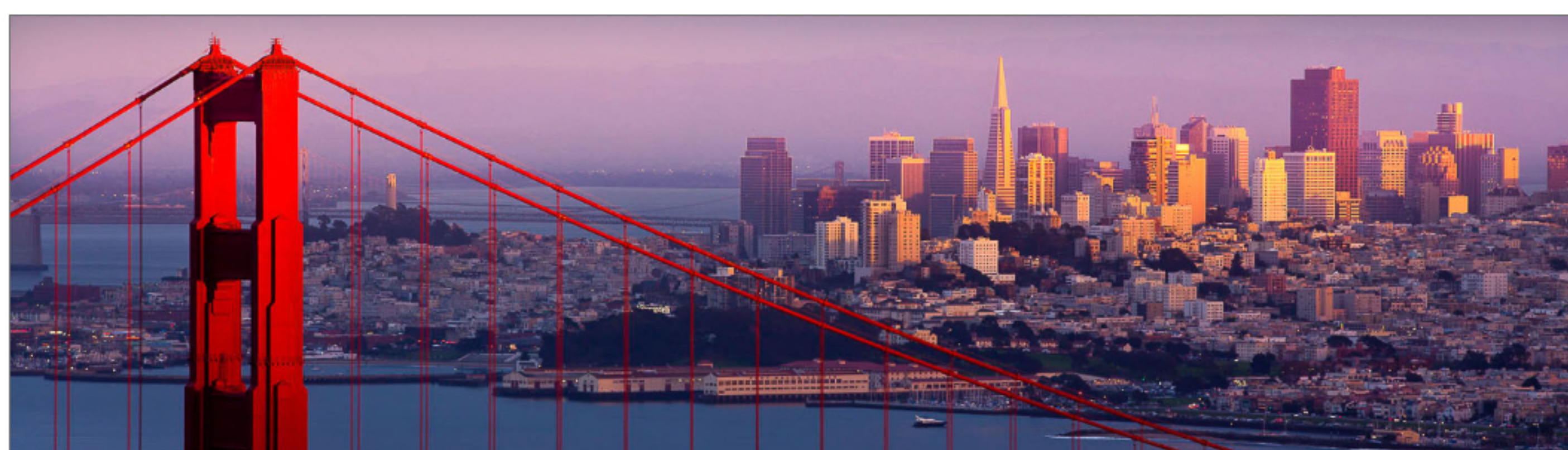
Get the exclusive airport experience and download the Priority Pass app on your Android or iPhone device to help you find and access lounges, navigate airports, manage your account and much more.

DOWNLOAD THE APP

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5 Results Found



A photograph of the exterior of the San Francisco International Airport terminal at night. The building's facade is composed of large, rectangular panels, many of which are illuminated from within, creating a warm, golden glow. The words "SAN FRANCISCO INTERNATIONAL" are prominently displayed in large, dark, sans-serif capital letters across the upper portion of the facade. Below the main facade, there is a glass-enclosed entrance area. To the right, a large, curved structure, likely part of the airport's architecture, is visible, illuminated with a bright blue light. The overall scene is a nighttime architectural shot of a major transportation hub.

San Francisco International Airport (SFO) located in San Francisco, CA. Get airport information including the airport map, amenities, and tins.

San Francisco International Airport (SFO) located in San Francisco, CA. Locate SFO's International Terminal lounge and view all features, amenities, and hours.

San Francisco International Airport (SFO) located in San Francisco, CA. Locate SFO's Terminal 2 lounge and view all features, amenities, and hours.

A photograph of a modern lounge area. On the left, large windows with dark frames offer a view of a city street. The room features several blue upholstered armchairs arranged around a low wooden coffee table. The walls are a neutral tone, decorated with two framed abstract paintings. To the right, a reception counter with a marble top is visible, along with a lamp and a large glass dispenser. The overall atmosphere is clean and professional.

San Francisco International Airport (SFO) located in San Francisco, CA. Locate SFO's Terminal 3 lounge and view all features, amenities, and hours.

Read our guide for everything there is to know about the city of San Francisco. Prepare for your next trip and get all the pro travel tips.

enter city, airport name or code



OVER +1200 LOUNGES

Begin By Selecting a Region On The Map



Look Up A Lounge

enter city, airport name or code

Q

or

Search By Region

Africa

Asia

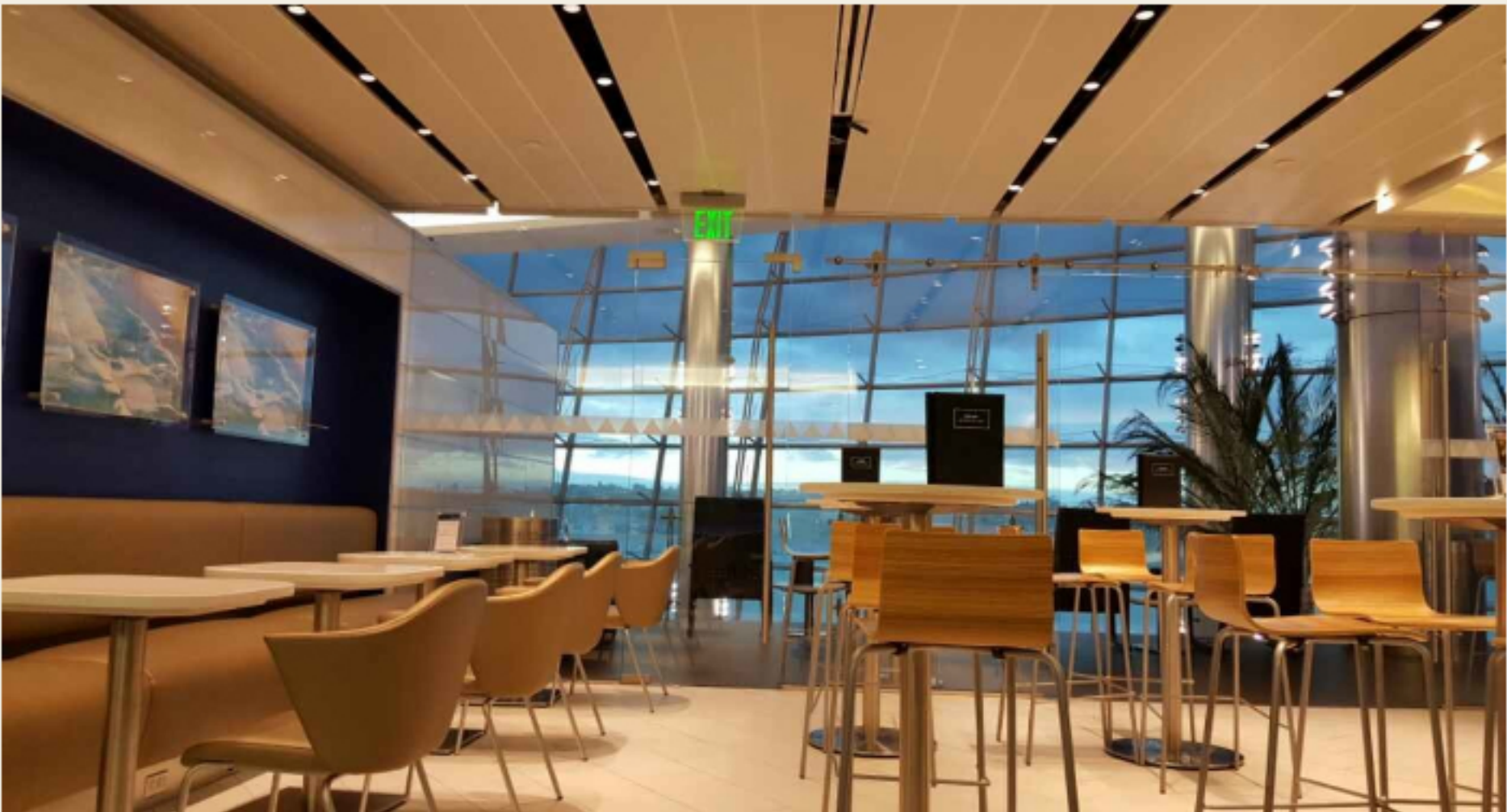
Australia

Europe

North America

South America

Recently Added Lounges



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Delta Sky Lounge

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Welcome to your account, Ana



Your Membership Profile

Name: Ana Lee

Membership Number: Ending in 1234

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Membership Activity

Recent Lounge Visits



The Club at SJC

06/06/2019

Your last visit to The Club at SJC was on June 6th, 2019.

Membership Access with additional guest.

[View Lounge](#)

[View All Lounge Visits](#)

Upcoming Trips			
DATE	AIRPORT		
08/23	San Francisco International Airport (SFO)	View Lounges	View City Guide
09/03	San Diego International Airport (SAN)	View Lounges	View City Guide
10/03	Los Angeles International Airport (LAX)	View Lounges	View City Guide
+ Add an upcoming trip			

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Final UI Project Patterns

Virtual Scrolling (Search Page)

Based on how many search results there are, adding continuous scrolling will create a seamless flow for the user. Users are more likely to scroll than page so this will keep them engaged as additional content is revealed.

Virtual Panning (Lounge Page)

This feature can be used on the interactive map that the user sees at the top of the page.

Static Single-Page Process (Support Page)

All the information is provided on the same page so that the user knows exactly what information is needed from them and what they can expect. This is most apparent in the chat section where the user fills out their information before starting a chat with support.

Call to Action Invitation (Lounge Page)

There are quite a few Static invitations throughout the mockup, a few of them being:

- The headline above the interactive map that reads, "Begin By Selecting a Region On The Map"
- The CTA buttons throughout the website asking users to "join now" or "download the app" or "search for a lounge"

They give the user a clear sense of direction and understanding for what is being asked of them. This helps guide users and prevents confusion.

Dynamic Invitations (Multiple Pages)

Hover invitations on all the CTA buttons on the site that invite the user to join the program, contact support, start a search, or download an app.

Expand/Collapse (Lounge Page)

In the lower section of the lounge page, there is an alternative way to search for a lounge if the user chooses. They can search for a lounge that's categorized by region. Each region is bolded to help the user identify which one they are seeking, below every region there is a dropdown arrow that will expand an additional section for the user to see. This allows the user to have a clean view of the overall page and only expand on information that they deem necessary.

Carousel transition (Lounge Page)

The carousel transition was added to the section below the main lounge search area. This highlights new lounges that have been added to the system so that users can quickly see and browse through them incase they were not searching for a specific lounge. A series of dots with two colors indicates the current section in the carousel and the rest of the content in the rotation. This will help the user understand what they are seeing and how many there are in the series.

Auto Complete (Multiple Pages)

Although not directly shown in the static mock up, the search bars will have an autocomplete function as the user begins to type in a specific city or airport city/code. This can help the user identify and quickly pinpoint their intended search.